

# Provincial Job Description

TITLE: PAY BAND:

(165) Client Placement Coordinator 13

#### **FOR FACILITY USE:**

#### **SUMMARY OF DUTIES:**

Coordinates client access to long term care beds/facilities, special programs and care/services to ensure clients receive the right service to meet their assessed care needs.

# **QUALIFICATIONS:**

♦ Health Information Management diploma

## KNOWLEDGE, SKILLS & ABILITIES:

- **♦** Intermediate computer skills
- ♦ Organizational skills
- **♦** Leadership skills
- **♦** Communication skills
- **♦** Interpersonal skills
- **♦** Ability to work independently

#### **EXPERIENCE:**

♦ <u>Previous:</u> Twelve (12) months previous health care experience to develop organizational, administrative and communication skills.

### **KEY ACTIVITIES:**

#### A. Facilitate / Coordinate Admissions

- ♦ Collaboration to ensure client care needs are appropriate for selected placement.
- ♦ Facilitates admission to long term care facilities.
- ♦ Schedules and facilitates admissions to respite/convalescent/transition unit care and ensures information is forwarded.
- **♦** Maintains schedule for respite care beds.
- ♦ Creates community and hospital placement lists.
- ♦ Notifies and informs the appropriate department(s) of decisions made.
- ♦ Provides information to clients and families regarding programs, access to long term care and transfers.
- ♦ Updates client/family preferences for preferred placement facilities.

### **B.** Information System Maintenance

- ♦ Maintains information systems that schedule and document client information.
- ♦ Maintains long term care database.
- **♦** Develops transfer lists.
- ♦ Provides information and consultation regarding availability of services and client status.
- **♦** Liaises with Information Technology to create reports to meet utilization and statistical needs.
- ♦ Calculates and monitors data quality in various databases/spreadsheets/documents and provides input for flow issue resolution.
- ♦ Provides data to the Ministry of Health and the Continuing Care Leadership team.

#### C. Related Key Work Activities

- ♦ Participates in program planning and makes recommendations for admission, discharge and transfer improvements.
- ♦ Provides occasional guidance to the primary function of others, including training.
- ♦ Provides general instruction/training of students.
- **♦** Provides administrative support.

| The above statements reflect the general details considered necessary to describe the principal functions of the job and shall not be construed as a detailed description of all related work assignments that may be inherent to the job. |       |
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| Validating Signatures:   |       |
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| SGEU:  | SAHO: |
| Date: September 12, 2023   |       |